

FatPipe reports 'high' RingCentral cloud-hosted UCaaS scores

15 July 2019 | *Laurence Doe*

FatPipe Networks, an SD-WAN technologies specialist, has partnered with cloud provider RingCentral to deliver unified communications as a service (UCaaS).

RingCentral's mean opinion score (MOS) tests revealed a "high" score, according to FatPipe, which stated that it was "remaining in the green zone even when packet drops exceeded 15%".

"FatPipe's strong showing in MOS tests is a result of its robust patented technology that is unparalleled, especially for VoIP and UCaaS," said Dr. Ragula Bhaskar, CEO FatPipe Networks. "FatPipe's over-the-top data transmission technology results in the lowest possible latency, combined with its automatic failover of VoIP and UCaaS calls to available lines without dropping packets, makes for superior customer experiences."

FatPipe's technology is available as a virtual machine in AWS, with RingCentral customers able to license FatPipe in the platform and run it alongside RingCentral's hosted solution.

"SD-WAN is a leading technology being deployed across enterprises to assure the highest levels of quality of service and availability," said Curtis Peterson, senior vice president, cloud operations, RingCentral. "FatPipe's technology enables enterprises to assist in managing jitter and latency to ensure that customers get the best communications experience."

Another SD-WAN partnership between Tata Communications and Cisco was recently extended to allow enterprises to transform their legacy network to a customised and secure multi-cloud native hybrid network.

In the US, the market for carrier-managed SD-WAN Services is projected to reach \$4.5 billion by 2023, according to new research from Vertical Systems Group.